CLOUDBEDS MYFRONTDESK – NEVOTEK NEVOEDGE

Contents

1) What is Nevotek NevoEdge?
   NevoEdge is our cloud-monitored and managed PMS Interface integration and Edge processing solution. The system is designed to unlock the power of your data currently available in PMS systems of hotels in a secure and cost-efficient way. NevoEdge provides PMS integration such as PBX, WIFI, IPTV, Room Automation systems, and many other hotel systems.

2) Functionality of NevoEdge.
   Depending on the hotel, NevoEdge provides a dual-way, real-time interface with myfrontdesk and other hotel systems. NevoEdge cloud interface solution integrates with Cloudbeds and pushes guest details to on-prem or cloud systems.
   Some use cases of the NevoEdge interface can be listed below.
   Telephony Systems: Upon check-in/out guest details can be updated/wiped from PBX systems, and phone can be activated/deactivated for outbound calls, and any phone call charges can be pushed to the guest account.
   From in-room phone, room status and minibar charges can be reported to myfrontdesk.
   NevoEdge Service can be combined with Nevotek VipConnect and integrate with Cisco UCM, Webex Calling Avaya, Mitel, and 3CX PBX systems.
   IPTV Systems: Upon check-in/out guest details can be updated on the IPTV system welcome screen. From IPTV system changers such as in-room dining can be sent to myfrontdesk. After check-out smart apps credentials on TVs can be deleted.
   NevoEdge can be used to integrate with Philips CMND, LG ProCentric Direct and Cloud, also Samsung Reach and LYNK cloud solutions.

Room Automation System: NevoEdge PMS integration can be used to integrate GRMS with myfrontdesk to pass Check-in/out commands to power on/off AC, open/close blinders, etc. Different scenarios can be run on vacant and occupied rooms.

Nevotek solution integrates with GRMS systems that support OPC protocol, with the combination of Nevotek solutions, guests manage in-room environments from Personal devices, In-room TVs, and even IP Phones.

Wi-Fi Systems: Guest details can be used by captive portal systems to authorize guests on the landing page with PMS details. Paid high-speed internet access can be charged to guest folio.

NevoEdge Service can be combined with the Nevotek Unilink solution and integrated with Cisco WLC, Cisco Meraki, Aruba, and Ruckus access point controllers.

3) How to sign up for NevoEdge?

Nevotek NevoEdge system can be activated for one or more systems simultaneously. Once NevoEdge is connected to myfrontdesk and activated for the property, the same interface can be used for several hotel systems.

To start integration, the property or system integrator needs to reach out to Nevotek sales at sales@nevotek.com

After a successful signup process and signing the contract for NevoEdge service, Nevotek will define a property on the Nevotek cloud.

When the Nevotek cloud is ready, the hotel can activate the Nevotek NevoEdge application on the Cloudbeds marketplace.

Automated onboarding will establish the connection between Nevotek Cloud and Cloudbeds and as the last step hotel system (PBX/IPTV/Wi-Fi) needs to configure Nevotek Cloud as their PMS endpoint.

4) How to disconnect NevoEdge?

NevoEdge solution is active as long as the NevoEdge application is activated on the marketplace.

If the hotel is willing to discontinue using NevoEdge service, all they need to deactivate the Nevotek solution on the marketplace, and Nevotek will stop receiving guest details for this property,

5) Requirements.

Since NevoEdge is cloud monitored and managed PMS interface on-prem systems such as PBX/IPTV/WIFI/GRMS need to be able to reach to Nevotek cloud from a static public

IP. Each system does not have to have individual public IPs, but hotels need to have a static public IP.

6) Getting Support.
   In case of any support needs, you can reach Nevotek support by sending a support request to support@nevotek.com

7) Sales Contact.
   To contact the Nevotek sales team, you can email sales@nevotek.com, or for more information about NevoEdge, please visit www.nevotek.com/nevoedge